

# Managed Services

## Optimise your performance and maximise ROI.

We provide a proactive approach to the maintenance and optimisation of your IT products.



### Cost-Effective:

Lower costs through deals and cheaper than hiring full-time staff.



### Skilled Expertise:

Access to a wide range of skilled professionals.



### Quick Response:

Initial response within one hour during working hours.



### Reliability and Security:

Reduced downtime and enhanced security.

## What we offer:

### MANAGED SECURITY & BACKUP SERVICES (Acronis, RADMARC, RADSPY)

- **System and Security Checks:** Routine system checks, backup verification, and threat management.
- **Proactive Issue Resolution:** If a backup fails, we rerun it and resolve persistent issues by contacting the user.
- **Threat Management:** Identify and mitigate threats, with detailed monthly reports on actions taken.

### MANAGED OFFICE SUITE & EMAIL (Workspace, Microsoft, Business Email & cPanel Email)

- **User Management:** Creation, deletion, password resets, and data migration.
- **Security Enhancements:** Annual forensic audits and security checks to safeguard your accounts.
- **Custom Services:** Additional billable services such as OU creation and expanded role management.

### MANAGED MARKETING

- **Optimisation:** We can assist by doing analysis and optimisation on your existing ad accounts
- **Campaign Setup:** As well as setting up campaigns based on an hourly fee.

To get started, email [support@radicalcloudsolutions.com](mailto:support@radicalcloudsolutions.com)

**NOTE:** On demand training for new and existing staff is included in our Managed Services to ensure everyone can make the most of their tools and features.



RUN YOUR BUSINESS ANYTIME, ANYWHERE

We are **IT Management & Cloud Solutions Specialists** dedicated to getting your business into the cloud and getting your brand noticed.

**Core Services:** Cloud Solutions | Digital Marketing | Hosting & Email | App & System Development | Cybersecurity & Backup

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